



ACCESSIBILITY ADVISORY COMMITTEE AGENDA

**Thursday, September 5, 2019 at 10:00 a.m.
South Georgian Bay Community Health Centre Board Room
(2nd Floor) 45th Street & Ramblewood, Wasaga Beach**

1. CALL TO ORDER

2. DISCLOSURE OF PECUNIARY INTEREST

3. MINUTES OF LAST MEETING – August 1, 2019

Recommendation: That the Accessibility Advisory Committee minutes of August 1, 2019 be accepted, as presented.

4. DEPUTATIONS/PRESENTATIONS

5. UNFINISHED BUSINESS

- New Accessible Awareness Initiative – “Flagging Access”
- Review of Paid/Permit Accessible Parking Spaces- ON AGENDA
- Town Hall Elevator – Review – ON AGENDA
- Portable Mobi-lift – ON AGENDA

6. SUB-COMMITTEE REPORTS – None

7. NEW BUSINESS

a) Staff Update

- Director, Events, Recreation & Facilities – Mr. Chris Roos
 - Re: Town Hall Elevator and Portable Mobi-lift
- Municipal Law Enforcement Officers – Officer Regan & Officer Ivak
 - Re: Parking Accessibility and Fee Schedule
- Deputy Clerk :
 - GNE Fair – final update on sign-up sheet/information

b) Councillor Update

- Councillor Report

8. ITEMS FOR FUTURE MEETINGS

9. DATE OF NEXT MEETING – *October 3, 2019*

10. ADJOURNMENT



ACCESSIBILITY ADVISORY COMMITTEE

MINUTES

Thursday, August 1, 2019, at 10:00 a.m.
South Georgian Bay Community Health Centre Board Room
45th Street & Ramblewood, Wasaga Beach

ATTENDANCE:

Fred Heyduk, Chair
John Robbins, Vice Chair
Michelle Heyduk, Secretary
Laura Borland, Deputy Clerk
Greg Forbes, Provincial Parks Officer
Bruce Galbraith
Al Davidson
Kevin Stevenson
Jennifer Bieniek
Vic Defrancesco
Mark Kinney, Councillor
G. Forbes, Ontario Parks Superintendent

REGRETS; Kathy Loosemore

1. CALL TO ORDER

The Chair, Fred Heyduk, welcomed everybody and called the meeting at 10:00 a.m.

2. DISCLOSURE OF PECUNIARY INTEREST – None

3. MINUTES OF LAST MEETING – June 6, 2019

MOVED BY Bruce Galbraith
SECONDED BY Mark Kinney

Resolved that the Accessibility Advisory Committee minutes of June 6, 2019 be accepted, as presented.

4. DEPUTATIONS/PRESENTATIONS – Greg Forbes regarding Playground Equipment at Beach Area 5- The equipment is not fully accessible but is currently safe. The cost to make the playground fully accessible is around \$120,000. The funds for something like this are not available due to larger Park operation costs, etc. Town staff will look into the options, if any, of potential grants/funding for a project like this. Mr. Forbes further advised Committee members that the water levels are down at the beach, which is problematic this year.

5. UNFINISHED BUSINESS – Portable Lift- Our committee attended a demonstration of a 286 lb. lift. It can be transported by truck and used at many locations with stages. The lift is manual and costs between \$10,000 and \$13,000. Committee advised staff that this would be a great addition to the Town and is in favour of this being the selected unit. A motion was made by Bruce Galbraith to support/endorse this specific lift for the Town, seconded by Vic Defrancesco and carried. All in favor. Staff will look into who will be in charge of this lift and who will be trained on this lift and advise Committee.

6. SUB-COMMITTEE REPORTS – None

7. NEW BUSINESS

- a) **Staff Update** – Deputy Clerk-GNE fair is Sept. 20 to Sep. 22,2019. Sign up sheet to be filled out at this meeting.
- b) Aug. 6/19 is the soft launch for the new County bus- Wasaga Route (Linx). The pickup location is at the Superstore. The bus will run from 6 a.m. to 7 p.m. Ridership is high. The dial-a-bus will have manual ramps.
- c) **Councillor Kinney- update**
Councillor Kinney updated Committee on a local business that that may have some accessible feature issues. Committee members will review this and discuss at a future meeting. Councillor Kinney advised Committee they are able to watch Council and Committee meetings live stream to learn more about the Town. Town Hall now has low accessible kiosks so there is no waiting in line. These will be running next month.

8. DATE OF NEXT MEETING

September 5, 2019

9. ADJOURNMENT

The Chair adjourned the meeting at 10:57 a.m.



STAFF REPORT

TO: Accessible Advisory Committee

FROM: Rachael Ivak, Property Standards Enforcement & Parking Officer

SUBJECT: Parking Accessibility and Fee Schedule

DATE: August 20th, 2019

RECOMMENDATION

THAT the Accessibility Advisory Committee recommends to Council that it receives the September 5th, 2019 report - For the decision regarding free parking for those who have a valid accessible parking permit.

BACKGROUND

The Accessibility for Ontarians with Disabilities Act, 2005 (AODA) is Provincial Legislation with the purpose of developing, implementing and enforcing accessibility standards in the province of Ontario. The goal is to achieve accessibility for persons with disabilities with respect to goods, services, facilities, accommodation, employment, buildings, structures and premises on or before January 1, 2025.

One of the specific standards that has been developed, and made law, is the Accessible Standards for Customer Service. This standard came into force on January 1, 2008. This regulation establishes accessibility standards specific to customer service for public sector organizations and other persons or organizations that provide goods and services to members of the public or other third parties.

Following the accessibility meeting in March 2019, the Town of Wasaga Beach Municipal Law Enforcement Department has looked into ways in which we can improve our overall standard for accessible customer service. This report outlines the topic of providing free parking for those who have a valid accessible parking permit.

REPORT HIGHLIGHTS

- Current status of accessibility parking in the Town of Wasaga Beach
- Previous recommendations on payment for accessible parking spaces
- Efforts that have been made to improve payment of accessible parking
- Research surrounding legislation in similar municipalities

DISCUSSION

The Town of Wasaga Beach is committed to providing exceptional and accessible service for its customers. Goods and services are provided in a manner that is based upon the principles of dignity, independence, integration and equal opportunity to all of its customers. Persons with disabilities will benefit from the same services, in the same place and in a similar way as other customers.

Currently within the Town of Wasaga Beach, we do not have a bylaw that exempts those with accessible parking permits from paying per parking spot along with the rest of the community and guests. The Town has instead implemented additional services to ensure paying for parking is accessible-friendly. One main thing the Town has done to ensure paying for parking is easily accessible for everyone was by implementing a parking app called Honk Mobile. This app allows customers to pay for parking online without having to go to a machine. This app also allows customers to add additional time as well as the option to pay for a season parking pass for those who use municipal lots often throughout the year.

Previously, the Town has required those who have accessible parking permits to pay for parking with our other residents and guests alike. This decision was made for a variety of reasons. One of the primary reasons that payment is required is because all of our parking spaces are highly competitive as a result of the tourism nature of our municipality and we want to ensure fairness amongst all visitors. Unlike some other municipalities, we also have resident parking passes available at comparatively low cost, ensuring that anyone with a Wasaga Beach address is able to obtain one. The Town has also been diligent in ensuring that each municipal lot has a variety of parking machines that are placed in close proximity to accessible parking spaces to provide easy access to the machine if the Honk Mobile app is not utilized. Furthermore, the previous decision to maintain accessible spots as paid parking was upheld after considering the significant loss of revenue. (Please see appendix A for parking revenue and loss of revenue breakdown based on 2018 revenue returns).

As a Town, we want to ensure we are providing great accessible customer service which includes understanding that each individual may need a slightly different type of accommodation. Research surrounding bylaws in other municipalities was conducted to compare which municipalities require a payment for those with an accessible parking permit and which municipalities do not. Other municipalities that were considered include Grand Bend, Sauble Beach, Tobermory/ Northern Bruce Peninsula, Niagara Falls, Fort Erie/ Crystal Beach, Collingwood and Ottawa. Out of the seven municipalities that were looked into, two municipalities, Sauble Beach and Tobermory, require parking payments for those with accessible parking permits. With that being said, certain municipalities have decided to provide free parking for those who have accessible parking permits as they have not implemented other alternatives to ensure paying for parking is accessibly friendly. These limitations include having limited parking machines in difficult or inaccessible areas for some people as well as limited payment alternatives such as online services.

ANALYSIS/ FINAL STATEMENT

The Town of Wasaga Beach is committed to increasing and enhancing accessibility to its programs, goods, services, and facilities. Commitments from Council, Town staff and the Accessibility Advisory

Committee are leading the Town towards ensuring its programs, goods, services and infrastructure is accessible to all residents and visitors, regardless of ability. The goal is to incorporate accessibility as a part of everyday life and maintain it as a core element of Town services. In order to ensure we are meeting the needs of all of the Town's customers we must be committed to barrier free access. We are asking the committee to evaluate the following options presented below and provide staff with a recommendation as to the committee's preferred option:

1. That the Town of Wasaga Beach considers providing free parking for those who have a valid accessible parking permit.
2. That the Town of Wasaga Beach considers that those who have accessible parking permits must continue pay per parking spot along with the rest of the community and guests.

Respectively Submitted,

Rachael Ivak

Rachael Ivak
Property Standards Enforcement/ Parking Officer

Wasaga Beach AAC – GNE Booth – September 20-22, 2019
Sign-Up Sheet

| Friday September 20, 2019 | |
|--|--|
| <u>9:00am – 12:00pm</u> | 1. Fred & Michelle 2. Kevin |
| <u>12:00pm- 3:00pm (close down booth)</u> | 1. Kevin 2. Vic |
| Saturday September 21, 2019 | |
| <u>9:00am – 12:00pm</u> | 1. Fred & Michelle 2. Bruce & Kevin |
| <u>12:00pm- 3:00pm (close down booth)</u> | 1. Al 2. Kevin & Jen +1 |
| Sunday September 22, 2019 | |
| <u>9:00am – 12:00pm</u> | 1. Fred & Michelle 2. Kevin |
| <u>12:00pm- 3:00pm</u> | 1. Kevin & Jen 2. Vic |

- Deputy Clerk will have the booth set up as well as taken down upon completion of the fair. We are Booth #10B again – same spot/set-up as last year!
- All AAC members are encouraged to sign up for a time slot.
- Parking and Fair passes will be provided to members once obtained.
- Further information to follow at the September AAC meeting.