

September 16, 2021

NOTICE TO RESIDENTS

Dear Resident,

As part of the Ramblewood Drive Reconstruction project currently underway, please be advised that Ratcliffe Excavating and Grading will be lowering the water main along Ramblewood Drive at select locations. To complete this work safely the watermain must be temporarily shut down.

While all efforts will be made to minimize the duration of each shut down period, you should expect that your water service may be temporarily impacted at any time between the hours of 9am to 5pm on Monday September 20, 2021.

Following the aforementioned works and subsequent re-commissioning of the watermain, you may notice a brief period of discoloured water. As you may not be aware, the Town draws its drinking water from deep well aquifers, which makes it rich in minerals. One of those minerals is iron, and over time, iron deposits build up in the Town's watermains. There is no health or safety risk associated with coloured water, and should clear within 5-10 minutes of running your cold water tap in the dwelling (i.e. bath tub or laundry tub).

We regret any inconvenience this may impose on your household or business and we endeavor to complete the necessary work as quickly as possible. Should you have any further questions regarding this notice, please feel free to call our site representative, Kevin Pelch (705) 888-7429.

Yours truly,

Kevin Lalonde, P.Eng.
Director of Public Works

cc: G. Vadeboncoeur, CAO
G. Reu, Operations Manager
M. Pincivero, Manager of Engineering Services