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November 2019

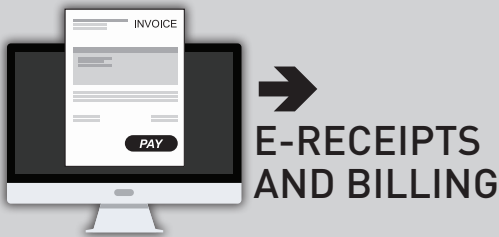
Water Bill information BULLETIN

Town of Wasaga Beach | 30 Lewis Street, Wasaga Beach, ON | (P) 705-429-3844 | (F) 705-429-6732

Enclosed is your water bill for the months of September and October 2019. If your water bill indicates a balance forward, it's important to note that interest has been calculated to the current billing date. Interest will be applied at 1.25% on the first day of each month thereafter. For your convenience, your water bill can be paid in the comfort of your home through online banking.

Please contact the Water Clerk at (705) 429-3844 ext. 2245 if you experience any of the following:

- If the property was **occupied** during this billing cycle but both the **Previous and Current Read are the same**.
- If the current bill reflects 'Flat Rate Residential' water/sewer rates.



Now when you visit Town Hall to make a payment you can receive your receipt via email. Ask a Customer Service Representative for further details.

The town is also offering paperless water and tax bills.

Sign up for e-billing and receive your bills via e-mail. If you would like to sign up for this option please e-mail ebilling@wasagabeach.com and include the following:

- 1 The subject line should state the municipal property address, starting with the street name. For example, Main Street 123.
- 2 The body of the e-mail should state your name and phone number.
- 3 The e-mail must come from the e-mail address you want the bill sent to.

If you have questions, call us at 705-429-3844.

Message from the Mayor

My focus in this column is healing the divide through kindness.

I realize that sounds like a bit of an odd topic for a mayor to write about, but I hope you will bear with me.

In Wasaga Beach, as mayor, I know acts of kindness happen every day.

Our volunteers at the food bank show kindness through their important work.

Our various service clubs display kindness through the many projects they take on.

And kindness is always evident at our recreation facilities, where coaches and instructors work with people to help them develop.

But one area often lacking kindness is social media.

So often on platforms such as Facebook, we see individuals making snarky comments, over-the-top jabs, and simply hateful remarks. It is like the Wild West, where anything goes.

In addition, often on social media we see inaccurate information spread that does nothing but cause harm, confusion and divide the community.

During the last few years, a number of issues divided our community and social media was often a spot for discussion and debate. At the same time, it was often the spot for some of the worst vitriol you can imagine.

In my view, social media is no place for such mean-spirited behaviour.



Instead, we should use social media for more positive pursuits.

Platforms such as Facebook are great ways to keep in touch with loved ones and friends.

And social media is a wonderful way to provide important messaging to the community.

If you use social media to be cruel or create a divide, I encourage you to take a break.

Just stop posting.

Go for a walk. Enjoy our trails or stroll along the beachfront.

Volunteer. Our community organizations can always use more help.

We have great things happening in our community.

Let us focus on the positive and build each other up.

Together, through acts of kindness, we can all help move Wasaga Beach forward.

Nina Bifulchi is mayor of Wasaga Beach.

Convenience credit card payments

Through the town's website using PlastiQ (third party), you can pay your property tax and/or water/wastewater bill by Visa, Mastercard, or American Express.

There will be a service fee of 2.5 percent applied by the servicer provider, PlastiQ.

Please note that there are several low or no-cost means of paying your bill with The Town of Wasaga Beach. These include equal payment plan, telephone banking, mailing a cheque, or placing a payment in our drop box.

Call us to arrange water shut off

If you are a seasonal resident and wish to have your water turned off, please contact the Public Works Department to schedule an appointment. To book an appointment, call 705-429-2540, ext. 2305 or e-mail h.kenney@wasagabeach.com.

For water shut off, please drain your pipes and ensure the water meter is completely drained. It is strongly recommended that a professional, licensed, insured plumber be obtained to winterize your residence.

Note the owner of the property must be present during the water shut off or town staff will not proceed with the work.

Water conservation rebates are available!

The Town of Wasaga Beach has a water conservation rebate program.

When you install a low flow or dual flush toilet you are eligible for a \$70 rebate.

Residents who install a rain barrel can get a \$30 rebate.

Please note that only property owners on municipal water are eligible for the rebate. You can find rebate forms at www.wasagabeach.com or pick one up at town hall at 30 Lewis St.

Applicants must include copies of receipts indicating that they purchased the particular item. Completed forms and supporting documentation can be presented at town hall.

The rebate will be applied to your next water bill.

Coffee with Council

Our next Coffee with Council networking session is Tuesday, Nov. 26 from 6 p.m. to 7 p.m.

The session is at town hall, 30 Lewis Street.

This is a great opportunity to network with members of council and to learn how the town is moving forward.

We hope you can join us.

Meeting agendas

Visit our website at www.wasagabeach.com to learn about upcoming meetings of council and committees.

You can even subscribe to receive notifications of new agendas ready for viewing.

Our website also includes minutes of past meetings.

Questions about a meeting? Call our Clerk's Department at 705-429-3844 ext. 2224.

Arena and library site chosen

In mid-October, council selected the site for the community's twinpad arena and library.

Based on community input and following a formal review of all sites under consideration, council chose the 544 River Rd. W. location.

The joint-use twinpad arena and library at 544 River Rd. W. is the best option to serve the needs of the community. Locating both facilities at this site will provide a selection of cost savings: project management for a single project, building efficiencies, operational savings, plus the ability to meet some of the criteria of the Canada Infrastructure

Grant Program.

From an operational perspective, a joint-use facility will enable management to share resources: staffing, meeting spaces, and programming.

From a user perspective, a joint-use facility will offer residents more services in one location, a positive for families with differing interests.

For the twinpad arena, the cost is \$26-million and for the library the cost is pegged at approximately \$10-million. The cost of the land for these two facilities is \$5.4-million.

For more details, see www.wasagabeach.com.

Fall/Winter Recreation Guide

Our latest edition of the Recreation Guide was mailed to homes earlier this fall.

The digital version of the guide is on the town's website at www.wasagabeach.com.

The town publishes the guide two times a year. Organizations wishing to have their information included in future editions should contact the Recreation, Events and Facilities Department at 705-429-3321.

Santa Claus is coming to town

Our annual Santa Claus Parade is at 5 p.m. on Saturday, Nov. 23.

The parade will make its way from 22nd Street, along Mosley Street to the RecPlex. See a colourful collection of floats and much more. Please remember to bring a donation for the Wasaga Beach Ministerial Food Bank.

Our tree lighting at the RecPlex will follow the parade at 7 p.m.

Funderland returns on Nov. 24

Funderland is a community Christmas celebration for families with children.

The event takes place Sunday, Nov. 24 at the RecPlex, from 10 a.m. to 3 p.m., and includes games, entertainment, crafts, treats, and much more, including Breakfast with Santa from 9 a.m. to noon.

Admission to Funderland is free. Donations for the Wasaga Beach Ministerial Food Bank are welcome.

Beachfront development: Six firms chosen for RFP phase

Council has selected six firms to advance to the Request for Proposals phase for the development of town-owned land at the beachfront.

A review team recommended the six firms to council after conducting a rigorous examination of the nine companies that responded to a Request for Expressions of Interest (RFEOI) that closed in September.

Slate Asset Management L.P., FRAM Building Group, Cronnox Inc., Seventy-Five Years Inc., Baycliffe Communities, and Pozeg Construction are the firms selected for the RFP stage.

Council chose the firms based on the quality of the submissions and experience.

The town expects by the end of the first quarter of 2020 the RFP will be issued.

Learn more at www.wasagabeach.com.

Water Billing Schedule:

Due Date:	Billing Period:
mid-April	January – February
mid-June	March – April
mid-August	May – June
mid-October	July – August
mid-December	September – October
mid-February	November – December