



May 2020

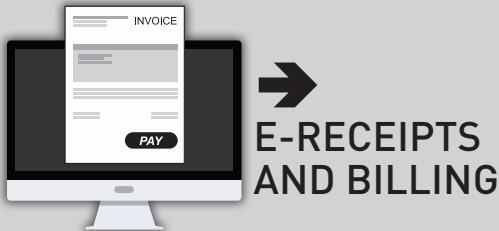
# Water Bill information BULLETIN

Town of Wasaga Beach | 30 Lewis Street, Wasaga Beach, ON | (P) 705-429-3844 | (F) 705-429-6732

Enclosed is your water bill for the months of March and April. If your water bill indicates a balance forward, it's important to note that interest has been calculated to the current billing date. Interest will be applied at 1.25% on the first day of each month thereafter. For your convenience, your water bill can be paid in the comfort of your home through online banking.

Please contact the Water Clerk at (705) 429-3844 ext. 2245 if you experience any of the following:

- If the property was **occupied** during this billing cycle but both the **Previous and Current Read are the same**.
- If the current bill reflects 'Flat Rate Residential' water/sewer rates.



The town is also offering paperless water and tax bills.

Sign up for e-billing and receive your bills via e-mail. If you would like to sign up for this option please e-mail [ebilling@wasagabeach.com](mailto:ebilling@wasagabeach.com) and include the following:

- 1 The subject line should state the municipal property address, starting with the street name. For example, Main Street 123.
- 2 The body of the e-mail should state your name and phone number.
- 3 The e-mail must come from the e-mail address you want the bill sent to.

If you have questions, call us at 705-429-3844.

## Message from the Mayor

I am so proud of our community's response to the COVID-19 pandemic.

While there are certainly exceptions, for the most part I see people following the requests of health experts.

Residents are limiting their travel as much as possible. When people do go outside, they are observing physical distancing.

It is only by following the directives of the health unit, as well as provincial and federal directives that we can successfully combat COVID-19.

Thankfully, the evidence shows we are making great strides but we cannot let up.

I encourage everyone in our community to stay the course.

Recently, in light of concerns I received from residents, I wrote Premier Doug Ford and asked him to ensure there is a plan in place to manage Wasaga Beach Provincial Park during the pandemic.

Due to COVID-19, the province closed the park in March but we continue to hear reports of people accessing park property.

Regardless of provincial directives, as the warm weather continues and we near the Victoria Day long weekend, we know there will be an influx of people in our community and in turn people attempting to access the park.

A plan is being developed to ensure the closure of the park is enforced. This includes proper patrols of the park. We are working with OPP, Ontario Parks and municipal law enforcement officers.

Throughout the pandemic, I have encouraged residents to support local businesses as much as possible. As restrictions ease up, I urge people to



continue their support of our business community.

Finally, I encourage everyone in our community to keep practicing kindness. Look for ways to help one another. Call your neighbours and see how they are doing. If you need help with anything, please reach out to someone you trust.

Thank you and remember to stay safe.

**Nina Bifolchi is mayor of Wasaga Beach.**

## 211 can help

Are you looking for information about programs and services in the community?

Check out [www.211ontario.ca](http://www.211ontario.ca) online or telephone 2-1-1.

211 is a trustworthy source for information and services to deal with life's challenges.

You can access 211's services 24 hours a day, 7 days a week.

## At a Glance – Town of Wasaga Beach COVID-19 response

- Town facilities are closed to the public.
- Staff remain working Monday to Friday, 8:30 a.m. to 4:30 p.m.
- You can reach us at 705-429-3844 or e-mail us.
- We have cancelled all regular town events and activities but we are rolling out virtual activities on our social media channels.
- Town staff continue to liaison with public health officials and provincial health officials.
- Best practices are based on public health direction.
- Council meetings continue using virtual technology.  
Visit [www.wasagabeach.com](http://www.wasagabeach.com)
- The town's senior leadership team meets regularly to ensure delivery of municipal services.
- Municipal law enforcement officers are supporting OPP to ensure compliance with all provincial orders.
- Town trails are open – please observe physical distancing.
- Town parks are closed except for walk-through access – no congregating.
- We have suspended a number of fees and charges with most in place to Sept. 30.
- Transit is free.
- Suspended Payment Transfer fees.
- Suspended fees for reprints of tax or water bills or account statements.
- Suspended returned cheque charge.
- Suspended business licensing – late renewal fee.
- Penalties and interest will not be applied on the March 15 and May 15 property tax billings for the period of April 1 to Sept. 30.
- Penalties and interest will not be applied on 2020 water and wastewater utility bills, for the April 1 to Sept. 30.

## Water conservation rebates are available

The Town of Wasaga Beach has a water conservation rebate program.

When you install a low flow or dual flush toilet you are eligible for a \$70 rebate.

Residents who install a rain barrel can get a \$30 rebate.

Please note that only property owners on municipal water are eligible for the rebate. You can find rebate forms at [www.wasagabeach.com](http://www.wasagabeach.com) or pick one up at town hall at 30 Lewis St.

## Water turn on

Do you need the water turned on at your home or cottage? Please contact Public Works - [h.kenney@wasagabeach.com](mailto:h.kenney@wasagabeach.com) or call 705-429-2540 ext. 2305 to make an appointment.

- We continue to accept and process building permit applications, as well as development applications.
- We have resumed business licence inspections.

## Visit our COVID-19 information page

Since the start of the pandemic, we have made an effort to keep you up-to-date on important COVID-19 information.

Our COVID-19 page on [www.wasagabeach.com](http://www.wasagabeach.com) is a repository for a variety of content related to the pandemic.

We encourage you to check out the page on a regular basis.

You will find important details about town services, plus links to all of our COVID-19 information bulletins and e-newsletters. The page also contains links to video messages from Mayor Bifolchi and other members of council.

In addition, the page contains an array of information for the local business community, including a series of business e-newsletters. We update the page regularly so please visit periodically to see what's new.

## Water Billing Schedule:

Due Date:	Billing Period:
mid-April	January – February
mid-June	March – April
mid-August	May – June
mid-October	July – August
mid-December	September – October
mid-February	November – December

## Quick Facts: Open Fires By-Law

The Town of Wasaga Beach would like to remind its residents and visitors of the "open fires" by-law.

Property owners are not required to obtain a permit, however, the by-law rules must be followed to ensure fire and health safety.

- Only dry seasoned firewood shall be burned (no rubbish or yard waste).
- Smoke from the fire is your responsibility; do not allow smoke to interfere with others enjoyment of their property.
- A fire shall only be set in an outdoor burning

device complete with a spark arrester.

- Fire shall be less than 1 metre in diameter and ½ metre in height.
- A minimum of 4 metres from any combustible material must be maintained (i.e. structures, fence, trees etc.).
- Each fire shall be supervised by a responsible adult with access to adequate means of extinguishment (i.e. garden hose, bucket of water etc.).

Failure to adhere to these rules may result in fines or the removal of your burning privileges. The full open fires by-law can be found on [www.wasagabeach.com](http://www.wasagabeach.com).

## Parking passes are now available

Residents can now purchase a 2020 parking pass at a cost of \$28.25.

The permit is for parking in any of the designated municipal parking lots.

There is a limit of one pass per municipal address but the pass is transferrable from vehicle-to-vehicle.

Due to the COVID-19 restrictions, residents can apply for their permit by submitting the following:

- Completed 'Residential Parking Permit Application';
- Supporting documentation for proof of ownership/lease of property;
- Payment of \$28.25 by cash or cheque made payable to 'The Town of Wasaga Beach';
- To access the parking permit application, visit the Municipal Law Enforcement section of [www.wasagabeach.com](http://www.wasagabeach.com) and click on the 2020 Resident Parking Permit and Application.

For more information, call the Municipal Law Enforcement Department at 705-429-2511.