



March 2019

# Water Bill information BULLETIN

Town of Wasaga Beach | 30 Lewis Street, Wasaga Beach, ON | (P) 705-429-3844 | (F) 705-429-6732

Enclosed is your water bill for the months of January and February. If your water bill indicates a balance forward, it's important to note that interest has been calculated to the current billing date. Interest will be applied at 1.25% on the first day of each month thereafter. For your convenience, your water bill can be paid in the comfort of your home through online banking.

Please contact the Water Clerk at (705) 429-3844 ext. 2245 if you experience any of the following:

- If the property was **occupied** during this billing cycle but both the **Previous and Current Read are the same**.
- If the current bill reflects 'Flat Rate Residential' water/sewer rates.



## E-RECEIPTS AND BILLING

Now when you visit Town Hall to make a payment you can receive your receipt via email. Ask a Customer Service Representative for further details.

**The town is also offering paperless water and tax bills.**

Sign up for e-billing and receive your bills via e-mail. If you would like to sign up for this option please e-mail [ebilling@wasagabeach.com](mailto:ebilling@wasagabeach.com) and include the following:

- 1 The subject line should state the municipal property address, starting with the street name. For example, Main Street 123.
- 2 The body of the e-mail should state your name and phone number.
- 3 The e-mail must come from the e-mail address you want the bill sent to.

If you have questions, call us at 705-429-3844.

## Message from the Mayor

I know that we are still in the throws of winter weather but I am happy to tell you planning is well under way for another fun summer here in Wasaga Beach.

For example, council recently approved the town hosting the Wasaga Cruisers Fun Run on June 21 and 22.

Organized by the Wasaga Cruisers Car Club, the event is now marking its 20th anniversary.

On behalf of all council members, I thank the club for its contributions to our community. I know residents and visitors alike enjoy seeing these well-maintained classic cars.

The fun run will take place in Playland Square, 40 Mosley St. You can learn more about the club and its activities at [www.wasagabeachcruisers.org](http://www.wasagabeachcruisers.org).

Council also recently approved Canada Day festivities at the beachfront on July 1.

The fun starts with family activities, such as inflatables, games, face painting, and circus acts.

Musical acts are part of the fun as well and fireworks will start at dusk.

And council has given the green light for the Wasaga Beach Midway to return. Presented by Albion Amusements, the midway will run July 5 to 14.

As in past years, the midway will take place at Playland Park Square, 40 Mosley St. It will include rides, concessions, and games.

I hope you will mark all of these events on your calendar and plan to attend. Please tell your friends as well.

We continue to work on a number of other exciting activities for this summer. We will be telling you more soon. Remember to watch the Special Events section of our website to learn about upcoming activities.

In other news, I am pleased to tell you work continues on the 2019 draft operating and capital budget.

We are aiming to get the tax rate near the rate of inflation. Council will host a public meeting on the draft budget

on March 19 at 7 p.m. I encourage you to attend the session and learn about our priorities for the year ahead. There will also be an opportunity for you to provide comments.

Our plan is to pass the budget on March 26.

Putting a budget together is always a juggling act. It involves identifying priorities and funds for the year ahead, as well as for years to come, while at the same time being mindful of the impact on property owners and their ability to pay. Your feedback is important to us so I hope you will attend the upcoming meeting.

It was a pleasure to see so many of you at our recent Snowman Mania event. I enjoyed chatting with you and getting your feedback on municipal matters. I look forward to seeing you at our next big community event: Easter Eggstravaganza. This annual Easter carnival takes place at the RecPlex from 10 a.m. to 3 p.m. on Saturday, April 20.

On a final note, I want to mention our Spring/Summer Recreation Guide was sent to homes recently. Hard copies are also available at the RecPlex and other town facilities. Digital copies are on the town website at [www.wasagabeach.com](http://www.wasagabeach.com).

All the best and I look forward to sharing more with you soon.

Sincerely,

Nina Bifolchi,  
Mayor.





## Follow us on social media

If you use Facebook and Twitter then please follow us for accurate information about the Town of Wasaga Beach. On Facebook, you can find our page by searching for "Town of Wasaga Beach," and on Twitter our handle is @WB\_Media. We share information almost daily.



## In print

Each week the Town of Wasaga Beach publishes information in The Sun newspaper. Please make a point of reviewing the town pages. You'll find information about meetings, tender notices, programs, and much more. The information changes weekly so please review each edition.



## On the web

Our website can be found at [www.wasagabeach.com](http://www.wasagabeach.com). On the site you'll find all kinds of information, including agendas, how to reach members of council, news releases, contact details for departments, and schedules for town sanctioned community events. There's also a link to Rogers Television, where you can watch recorded council meetings. Check the site regularly to stay up-to-date on the town.



## YouTube

Our Coordinated Committee meetings, and our Committee of the Whole meetings, are available for viewing on our YouTube channel. Search "Town of Wasaga Beach" to find the channel and the meeting you wish to watch.



## Call us!

Need help with something related to the town? You can call us and one of our customer service representatives will direct you to the right department. Our friendly and knowledgeable staff can be reached by telephoning 705-429-3844.

*Alternative formats of this newsletter are available upon request.*

## YOU CAN PAY ONLINE

You can now pay your water bill and tax bill online by visiting [www.wasagabeach.com](http://www.wasagabeach.com). Click on the "Pay Tax and Water Bills" link at the bottom of our main page and follow the instructions. It's hassle free and your payment is made within two to three business days. If you have questions, call the Treasury Department at 705-429-3844.

## 2019 Rate increase for water and wastewater

At its meeting on December 19th 2018 Council passed a By-law for a 2% rate increase beginning in 2019. This increase will mean an additional \$10.42 per year

for the average user (depending on your consumption patterns you may experience a higher or lower increase). A copy of the Water/Wastewater Study and the public presentation is available on our website at [www.wasagabeach.com](http://www.wasagabeach.com) or by contacting the Deputy Treasurer at [treasurer@wasagabeach.com](mailto:treasurer@wasagabeach.com).

## After-hours clinic adds new night

The Wasaga Beach After-Hours Clinic is now open Wednesday nights.

The clinic is open from 6 p.m. to 8 p.m.

People needing non-emergency after-hours medical attention can visit the clinic at 14 Ramblewood Dr., Unit 202.

The clinic continues to be open on Mondays and Thursdays as well, from 6 p.m. to 8 p.m. The town hopes to have the clinic open on Saturdays from 10 a.m. to noon in the near future.

In the fall of October 2017, council approved funding for the operation of an after-hours clinic on a one-year trial basis.

The clinic officially opened its doors in the fall of 2018.

For more on the clinic, visit [www.wasagabeach.com](http://www.wasagabeach.com).

## Water turn on

Do you need the water turned on at your home or cottage? Please contact Public Works - [h.kenney@wasagabeach.com](mailto:h.kenney@wasagabeach.com) or call 705-429-2540 ext. 2305 to make an appointment.

## 100 percent rate for municipal water system

The Town of Wasaga Beach drinking water system has received a 100 percent rating following an inspection by the Ministry of the Environment, Conservation and Parks.

The inspection found no issues of non-compliance and resulted in no Provincial Officer's orders to comply.

Provincial officials inspected the system in November 2018 and town council received the inspection report during its Coordinated Committee meeting on Feb. 7.

"On behalf of town council, I want to commend our Public Works Department and the Ontario Clean Water Agency for looking after our municipal water supply and distribution systems," Mayor Nina Bifolchi said. "We have received the best rating possible from the ministry and that is cause for great pride and comfort. Our water is safe and that is a key factor for a healthy and thriving community such as Wasaga Beach."

The Final Drinking Water Inspection Report for the Wasaga Beach Drinking Water System will be available for review by visiting the Town's website at [www.wasagabeach.com](http://www.wasagabeach.com) or in person at the Town Hall, 30 Lewis Street.

## Water Billing Schedule:

Due Date:	Billing Period:
mid-April	January – February
mid-June	March – April
mid-August	May – June
mid-October	July – August
mid-December	September – October
mid-February	November – December

\* Please note where the set due dates noted fall on a holiday or weekend the payment due date is defined as the next business day.