



# Accessibility Feedback Form

The Town of Wasaga Beach strives to ensure that our facilities and services meet your needs and expectations. We value our customers and your feedback. By answering the questions below, you will help us identify opportunities for improvements to meet your needs.

Date, time and location of your visit: \_\_\_\_\_

### What is your situation? (Check the appropriate box)

- I have a disability.
- Please identify your disability (optional): \_\_\_\_\_
- I am submitting this feedback on behalf of a person with a disability. Relation to the person with the disability (optional): \_\_\_\_\_
- Please identify their disability (optional): \_\_\_\_\_

### What facility or service does the feedback pertain to? (Check all that apply)

- Facilities (parking lots, internal/external physical barriers, counters, doorways/handles)
- Recreation Programs
- Town Services (licensing, enforcement, snow removal, sidewalks, roads)
- Communications (website, publications, signage, meetings)
- Transit
- Parks and Open Space (trails, parks, playground equipment)
- Customer Service (cashier, front-line staff, queuing area)
- Other \_\_\_\_\_

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**Comments:**

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**Suggestions for Improvement/Resolution:**

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I provide my comments(s) as information only and do not wish to receive a response.

I wish to receive a response to my comments.

**Personal Information** (Please print.)

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Home phone number: \_\_\_\_\_

Cell phone number: \_\_\_\_\_

Email address: \_\_\_\_\_

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

Personal information, on this form, is being collected under the authority of section 12 of the Integrated Accessibility Standards, Ontario Regulation 191/11 under the *Accessibility for Ontarians with Disabilities Act, 2005*, and will be used to for the purpose of collecting feedback, and used in accordance with the *Municipal Freedom of Information and Protection of Privacy Act*. Questions about this collection should be directed to the Town Clerk, Town of Wasaga Beach, 30 Lewis Street, Wasaga Beach, ON L9Z 1A1 \* 705-429-3844 ex 2223 or [clerk@wasagabeach.com](mailto:clerk@wasagabeach.com) .