



## **2016 Town of Wasaga Beach Accessibility Accomplishments**

### **Clerk/Administration/Accessibility Initiatives**

- Clerk provides support to the Wasaga Beach Accessibility Advisory Committee
- Accessibility Advisory Committee were involved in the following:
  - Multi Year Accessibility Plan & Progress Report review
  - Developing an accessibility public education program in the primary grade schools for sensitivity awareness
  - AAC Chair is standing member on the County of Simcoe Accessibility Advisory Committee
- Clerk's Department provides assistance to staff and the public on accessibility matters
- Using accessible font Arial and size 12pt on all templates for documents including staff reports, memos, letters, agendas, minutes, resolutions, by-laws
- Participation on the County of Simcoe Accessibility Committee
- Participation on the Simcoe County Accessibility Support Group

### **Human Resources and Training**

- Continued accessible customer service training as part of the orientation program for new employees and volunteers
- Continue to provide training for all employees, volunteers and elected officials on Integrated Accessibility Standards
- Provide ergonomic information and assistance when required for staff

### **Information Technology and Communications**

- Town templates have been updated to ensure accessibility
- Continue to improve and review wasagabeach.com content quality and accessibility through online quality tools
- Developed accessible online/fillable forms for customer use

### **Recreation, Events and Facilities**

- Director of Recreation, Events and Facilities provides assistance to Accessibility Advisory Committee when needed.
- Continued Trail access maintenance
- Annually painting sidewalk ramps blue so they are easily recognizable
- Maintain accessible elements in Public Spaces

## **Public Works, Engineering, Roads and Parks**

### **Roads**

- Undertook sidewalk improvements and replacement/repairs throughout Town to eliminate vertical sidewalk discontinuities (trip hazards >2cm)
- Resurfacing and construction of new paved shoulders along sections of the following streets:
  - Veterans Way (Phase 2)
  - Deerbrook Drive (Phase 2)
  - Golf Course Road (Longdale Dr to Bells Park Rd)
- New sidewalks installed along 39<sup>th</sup> Street South, a distance of approximately 500 metres
- Completed Schoonertown Bridge Expansion Project, including accommodation for wider sidewalks on both sides of the bridge
- Completed Town-wide LED streetlight retrofit program to improve lighting throughout Town
- Retrofit of audible pedestrian heads and installation of new pedestrian counters at the following intersections:
  - Blueberry Trails & River Road West
- Improved street name blade signage (larger overhead signs) at several signalized intersections

### **Engineering**

- Updated engineering standards, incorporating new specifications for signalized intersections, including pedestrian count down timers
- Completed the detail design of River Road West reconstruction (Brillinger Drive to Veterans Way), including consideration for dedicated bike lanes and sidewalks on both sides of the street

### **Transit**

- Replaced an existing transit bus with a new fully accessible bus
- Implemented all transit buses with pre-board and on-board announcement and display systems
- Improved two (2) existing transit stops with new shelters

### **Parks**

- Trail access upgrades

## **Planning**

- Reviewing service counter for accessibility. When necessary and requested staff will meet with members of the public on the ground floor at a desk in the lobby.
- Developed an Age Friendly Community Plan that incorporates accessible elements for our aging population.
- Planning staff participation in the Town's Age Friendly Community Advisory Committee
- Working with other Town Departments to implement the Goals of the Age Friendly Community Plan including measures to improve accessibility in Town infrastructure (sidewalks and trails), transportation, housing, healthcare, and other services.
- Circulate Site Plan Applications to the Accessibility Committee for review and comment on accessibility design.

## **Building**

- Enforcement of continuing changes in Building Code to become a more barrier free process.
- Provides service at the main floor front counter/lobby if requested to provide easier accessibility

## **Treasury**

- Moved Dog Licence and Parking Permits sales from lower level to main floor/Treasury department to provide customers more accessible and efficient service.

## **By-Law Enforcement**

- Should it be requested or an individual finding it challenging to use stairs to By-Law Department, will speak with individual upstairs in hallway
- Installed four (4) new over-sized accessible spots at the foot of Beach Drive near mobi-mats access.
- Reconfigured Playland Parking Lot and added eight (8) additional accessible spots
- Taxi owners and operators signing off that they will not charge a higher fare or additional fee for persons with disabilities, or from charging a fee for the storage of mobility assistive devices.

## **Library**

- Continue to build and provide accessible collections
- Continuation of "Book Houses" Program in various parks and playground areas for better access to reading materials.
- Hiring a part-time "Age Friendly Community Coordinator" to support the Age Friendly Community Plan and coordinate the efforts of the Age Friendly Committee.

- Offer patrons access to nearly 400,000 professionally produced titles in English and French in audio, braille, e-text and described video.