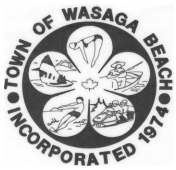


If you are not on metered water billing, please see below



Water Bill Information Bulletin No. 6 – January 2010

The enclosed water bill is for the months of November and December. We are now on the regular cycle of distributing the bill every two months.

On behalf of Council and Staff, we want to thank you for your patience during this transition from flat rate to metered billing.

In response to requests from the public, Council convened a third public meeting in late November to explain the background behind the move to metered billing and showing how the new water rate was arrived at. A comparison of water rates from other municipalities was also provided showing that Wasaga Beach has either the lowest or close to the lowest rates in Simcoe County and surrounding areas. A copy of the presentation is available for viewing at the Town office or on the Town's web site at www.wasagabeach.com – Media tab, under Town media releases.

READING YOUR WATER METER

Reading your water meter is a good way to track water usage within your home. Your water meter is easy to read by following these instructions:

The water meter register is located on the top of the water meter and shows 8 digits. The Municipality only reads the first 6 digits from left to right. For example, a meter register indicating 01234.567, the actual read of this meter is 01234.5 or one thousand two hundred and thirty four, point 5 cubic meters (m³) of water was used.

In order to determine your water usage, consider taking a five day read of your water meter once per day for five consecutive days. After the five day period is over, subtract the first day read from the 5th day read. This number will reflect your total water usage over the five day period.

There is also a red dial located on your water meter that moves while water is being used. If the red dial is moving while all sources of water are turned off in your home, it is likely that you have a water leak within your home.

Remember – one cubic meter equals 1,000 litres. If your bill shows that you have used 17 m³ (cubic metres) over the past two months, you have used 17,000 litres of water. Did you know:

- **One flush of a regular toilet uses 23 litres of water.**
- **The average 5-minute shower takes 57-95 gallons of water - approximately 151 litres are used in 10 minutes.**
- **You use about 19 litres of water if you leave the water running while brushing your teeth.**

(over)

WATER CONSERVATION MEASURES

Council has approved a list of rebates on popular water conservation measures that municipal water users can purchase for their homes. Please visit the Town of Wasaga Beach's website (www.wasagabeach.com) or contact the Public Works department for further details at (705) 429-2540.

2010 Water Billing Schedule:

Approximate Due Date	Billing Period
February 12, 2010	November and December 2009
March 2010	January – February 2010
May 2010	March – April 2010
July 2010	May – June 2010
September 2010	July – August 2010
November 2010	September – October 2010
January 2011	November – December 2010

PLEASE CONTACT THE PUBLIC WORKS DEPARTMENT FOR THE FOLLOWING:

- *If you do not currently have a meter and/or a working transmitter, please contact the Public Works department at (705) 429-2540.*
- *If your current bill reflects flat water/sewer rates and you have not been provided with a new meter and/or transmitter over the past two months, it is important that you contact the Public Works department at (705) 429-2540 immediately to arrange for a replacement meter and/ or new transmitter to be installed.*

WATER ACCOUNTS MAY BE PAID BY THE FOLLOWING METHODS:

Post-dated cheques are accepted and multiple accounts may be paid on one cheque. Please ensure to enclose payment stubs with your payment. Payment must be received at the Municipal Office by the due date to avoid penalty.

In Person at the Town Administration Office, Monday to Friday (excluding holidays) 8:30 a.m. to 4:30 p.m., or in the drop box (cheques only) beside the front door.

By Mail – Mail cheques to the address indicated on the front of your water bill.

At most Financial Institutions or By Pre-authorized Payment through the Town of Wasaga Beach.

Telephone or On-line Banking with most Financial Institutions – Please set up payments to “The Town of Wasaga Beach Water” using full utility account numbers without the decimal (i.e. 123456.00 becomes 12345600)

If you require further information, please visit the Town of Wasaga Beach's website at www.wasagabeach.com or contact the Treasury Department at (705) 429-3844.

PLEASE MAKE CHEQUES PAYABLE TO THE TOWN OF WASAGA BEACH