ACCESSIBLE CUSTOMER SERVICE FEEDBACK FORM

The Town of Wasaga Beach strives to ensure that our facilities and services meet your needs and expectations. We value our customers and your feedback. By answering the questions below, you will help us identify opportunities for improvements to meet your needs.

Date, time and location of your visit: _____

Did we respond to your customer service needs today? Yes No

Was our customer service provided to you in an accessible manner?

Yes (please explain) No

_____

_____

Did you have any problems accessing our goods and services?

Yes (please explain) No

_____

_____

Please add any other comments that you may have:

_____

_____

_____

_____

I provide my comment as information only and do not wish to receive a response.

I wish to receive a response to my comments

Contact Information (optional)

Name: _____ Address: _____

Contact Number: _____ Email: _____

Town of Wasaga Beach
30 Lewis Street, Wasaga Beach, ON L9Z 1A1
Tel: 705-429-3844 Fax: 705-429-6732
Email: clerk@wasagabeach.com Website: www.wasagabeach.com

Personal information collected is pursuant to the *Municipal Act, S.O. 2001* and will be used for the purpose of collecting feedback. It will be used in accordance with the *Municipal Freedom of Information and Protection of Privacy Act,* R.S.O. 1990. Any questions regarding the collection of this information should be directed to the Town Clerk, Town of Wasaga Beach, 30 Lewis Street, Wasaga Beach, ON L9Z 1A1, 705-429-3844, ex 2223.